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COVID – 19 Update

March 19, 2020

Bond Eye Associates will be restricting access to both their Peoria and Pekin, IL locations as of March 23rd, 2020. At times like these, the safety of our patients, employees, and community are top priority for us. Our hearts go out to those directly impacted by the coronavirus (COVID-19) and we look forward to the daily lives of everyone restoring to normalcy. Until then, it is important that we all work together with patience and gratitude.

As we continue to closely monitor developments surrounding the COVID-19 with the focus on protecting the health and well-being of our patients and employees, we are initiating the following changes **effective March 23, 2020**:

- Office hours: Bond Eye Associates will remain open 8:30-5, M-F, however, we will only be seeing urgent and emergent patients.
- No visitors may accompany patients, unless they are needed to assist the patient.
- Patient rescheduling: **A Bond Eye Associate staff member will contact you** if your appointment is being rescheduled. As there are large volumes of rescheduling calls to be made, we appreciate your patience as we reach out to reschedule your visit.
- We will do our best to minimize your wait in the waiting room. Alternatively, you can also wait in your car, and we can call or text you to let you know that the technician is ready to room you.
- Patient triage/call-ins: A provider will still be available for any emergent triage appointments, so please call with any on-going vision concerns.
- Scheduled surgeries at the hospital: Emergent surgeries will continue as scheduled; however, we are rescheduling all elective surgeries.
- Patients with eye emergencies that have COVID-19 symptoms, traveled outside the country within the last 30 days or have been in close contact with someone in the last 30 days that has displayed COVID-19 symptoms need to call the office from the parking lot

when you arrive to your scheduled appointment. You will be given a face mask prior to entering the building and escorted directly to an exam room.

- Optical Boutiques will be closed except for scheduled pickup or mail delivery of glasses and contacts at no additional charge.

We recognize that change can be frustrating during this time of required social distancing, but we know that by working together, we will make it through this trying time.

Sincerely,

The Doctors and Administrative Bond Eye Associates Team

Please check back frequently for new updates. You may view up-to-date information about coronavirus disease 2019 (COVID-19) at [Illinois Department of Public Health](#) (IDPH) and at [Centers for Disease Control and Prevention](#) (CDC).